



JOB DESCRIPTION

Job Title	Piste Basher Operator
Report to	Deputy General Manager/Head of Maintenance
Grade	Team Member

Accountabilities:

1. To be fully conversant with and strictly adhere to all health and safety regulations, food safety regulations, Snozone's Brand Standards and the Snozone People Guide.
2. To ensure you are always aware of Snozone's products/promotions and strategies by attending and/or reading Snozone Midweek Briefings where possible.
3. To attend all team meetings and training programmes where required.
4. To ensure that every opportunity to improve the appearance and running of internal and external areas of Snozone are utilised through careful planning.
5. Engage guests in the value of the Snozone membership.
6. To fulfil your targets and objectives via the bi-annual appraisal process as agreed with your Line Manager.
7. To adhere to the SOP's and ways of working as outlined in your department's Brand Standards.
8. To work across all departments when requested.
9. To be fully competent at utilising all elements of the booking system, as required within your role.

Responsibilities:

- Responsible for the snow maintenance of the venue.
- Perform piste grooming shifts as per the snow slope plan, safely and to a high standard.
- Ensure that any equipment used in the course of your duties is well maintained and driven with care and attention.
- Undertake both planned and responsive maintenance tasks alongside the maintenance team.
- Thoroughly complete and sign the Piste basher checklist tasks at the start and end of every shift.
- Complete re-fuelling in line with Company Policy.
- Provide direction to rental team members who are supporting the shift.
- Where necessary, communicate with and assist contractors on technical challenges that arise from grooming the snow slope.
- Identify and report the need for any repairs to the vehicle or any other snow slope equipment.
- Attend any mandatory training and department meetings.

The Person:

- Previous experience of working with piste basher vehicles or similar and prepared to undergo training as required.
- Competence in operating the piste basher vehicle safely.
- Strong attention to detail.
- Flexible approach, able to multi-task and respond with good judgement.



- Well presented with a professional approach and able to interact with guests if necessary.
- Full clean driving license

Able to demonstrate Snozone values:

- We lead by example in everything we do and have a passion for winning.
- We value and support our people.
- We're open, honest and have exceptional standards.
- We believe in teamwork, together we're stronger.
- We're obsessed with providing an outstanding service for our guests.
- We're always looking to improve our business, its revenue and its efficiency.

This document will be used as part of reviewing your on-going performance.

I have read and fully understand my job role.

Signed:

Print name:

Date: